



Return Policy

All items being returned to us must have been purchased directly from Spectra Baby USA. You will be refunded the cost of the item(s) purchased excluding the shipping charges. Refunds are provided in the original form of payment for the purchase price of the item including sales tax. Returns are subject to evaluation by Spectra Baby USA, and proof of purchase is required.

Exchanges: Online purchases are not eligible for store credit or exchanges. Once we have received your package, we will process the refund to your original form of payment. Items must be returned within 30 days of the date of purchase. Returns beyond this time limit will be refused and mailed back to the shipping address of the original order. Customers are responsible for the shipping cost of returned items.

To qualify for a refund:

- Pumps must be shipped back to us within 30 days of purchase, in their original condition. Due to the personal nature of these items, returned items must be unused and unopened. If the seal is missing or broken it is non-returnable.
- Accessories must be shipped back to us within 30 days of purchase in their original condition. Due to the personal nature of these items, returned items must be unused and unopened. If your items have been used or opened, they are non-returnable.
- Bundle and Promotional Purchases are not eligible for partial refunds. For a full refund, all items must be included in your return in an unopened and unused condition within 30 days of the purchase date.

How to return an item:

1. Fill out the Return form
2. Securely pack your items along with the Return form AND a copy of the invoice sent to you
3. **Mail your package to:**
Spectra Baby USA
Attn: Returns
3430 Davie Rd.
Suite #306
Davie, FL 33314

Your refund will be finalized once it is received, inspected, and processed by our returns department. Your refund will be issued within 30 days of us receiving the return.

If you have any questions or need further assistance, please contact us
at: ra@spectrababyusa.com



Spectra Baby USA
 3430 Davie Rd.
 Suite #306
 Davie, FL 33314
ra@spectrababyusa.com

RETURN FORM

Complete and enclose this form with your shipment

For warehouse use ONLY:

Customer #: _____ Date rec'd: _____ Tracking #: _____

ALL FIELDS ARE REQUIRED, FAILURE TO PROVE THE INFORMATION REQUESTED BELOW WILL CONCLUDE IN A DELAY IN PROCESSING

Important:

1. Read our return policy before sending your package.
2. Complete this return form and include it with your return.

Order Number: _____ Customer Name: _____

| PRODUCT NAME | QTTY | REASON CODE |
|--------------|------|-------------|
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| | | |

A: No longer need item
 C: Wrong Item/Size Shipped
 E: Too Large

B: Not What Expected
 D: Too Small
 F: Other (Please Explain)

Comments/Explanations:
